Biogénesis Bagó Seamless Onboarding to Scilife's eQMS

Scilife

Biogénesis Bagó

See the Customer Story

About Biogénesis Bagó

Biogénesis Bagó is a leading biotechnology company specializing in the development, production, and commercialization of solutions for animal and environmental health. With a presence in over 60 countries, the company provides expert technical support and high-quality vaccines, including its world-renowned foot-and-mouth disease vaccine.

The Challenge

As Biogénesis grew as a company, managing employee training became time-consuming and inefficient.

Tracking trainings became a cumbersome task for supervisors and managers, who had to rely on their memory to regularly check and update their Excel matrix to verify that signed records matched and employees were properly qualified. Every time a single change was made, multiple documents and procedures needed to be updated, and HR notified.

Only a limited number of individuals could make changes to training matrices, which delayed updates. This lack of visibility and integration created huge workloads, made it difficult to track training gaps, and limited the amount of personnel each manager could handle.

Industry **BIOTECHNOLOGY Regulations / Standards** EU GMPS 21 CFR PART 11 21 CFR PART 210 21 CFR PART 211 **Uses Scilife for TRAINING CORE** RECORD MANAGEMENT **KPI**

The Solution

Biogénesis implemented Scilife's training solution in a smooth, cross-team collaborative effort. Compliance defined the training data framework and restructured their own department as a model to guide the rest of the teams through the transition. They reassessed and refined everything, using Scilife to cater for each department's needs. Similar tasks were grouped under single training modules to streamline redundant processes, and teams defined user functions and roles based on their daily operations.

Ayelen highlighted the overwhelmingly positive feedback from supervisors and managers, as well as how easily and quickly everyone adapted to the new system. With Scilife, transition from manual to digital training led to higher efficiency and robust compliance assurance.

"We didn't have any specific system to manage our training. We had a qualification matrix that supervisors and managers used to train their teams and ensure employees were properly trained according to requirements. However, it was entirely managed on Excel."

DOCUMENT CONTROL

Gabriela Cerrutti, Compliance Analyst



Ayelén Sirna. Senior Compliance Analyst

"On a micro level, in a department with six or seven employees, the department head can review each user's status or check the training dashboard. For example, if all six out of six users are marked as complete, that's 100% compliance—and that's fantastic. I was also impressed by how quickly the new employees learned to mark documents as read, close a training session, sign off on it, and even complete evaluations."

The Results

"Everything is much easier now. I was pleasantly surprised that we had two or three new hires just last week. Managers are already accustomed to the methodology-by next week, when Juan and Florencia join, all that will be needed is to assign them their user roles. Once they log into Scilife, their training modules are already set up."

Ayelén Sirna, Senior Compliance Analyst

Simplified tracking and compliance oversight

Ayelén expressed how easy it is now for department heads to review each user's status or check the training dashboard. Managers can easily set up trainings using templates, follow the team's process and send automatic training and retraining reminders, as well as competency assessments. Employees can then sign off training completion with fully compliant electronic signatures, and statuses update automatically across the board, ensuring compliance.

Centralized team communication and collaboration

Ayelén also shared how straight-forward communication is, with her and Gaby frequently messaging each other to check on progress. Scilife's unified platform streamlines communication, allowing employees to effortlessly exchange information, work collaboratively, and stay informed about task progress. Additionally, improved processes, defined structures, and enhanced visibility have simplified teamwork and increased overall efficiency.

→ Intuitive, easy to learn and customizable platform

Lastly, Ayelén emphasized how quickly employees picked up the platform, immediately learning to mark documents as read, close training sessions, sign off on them, and complete evaluations. Once employees log into their profile, everything is set up. All they need to do is check their notifications and statutes, and complete assigned trainings and assessments. Trainings and course flows can also be tailored to specific job roles and individual competencies.

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We'd love to hear from you!

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