How White Raven achieved GMP certification in 18 months with Scilife

Scilife

See the
Customer Story

Scilife + white raven

About White Raven

White Raven is a Belgian CDMO specializing in small-batch fill-and-finish services for injectable products. They primarily support biotech companies, and occasionally larger pharma organizations, that need flexible, high-quality manufacturing capacity for clinical and early commercial supply.

Industry

BIOTECH

Regulations

GMP

Uses Scilife for

DOCUMENT MANAGEMENT

CHANGE CONTROL MANAGEMENT

TRAINING

QUALITY KPIS

AUDITS MANAGEMENT

QUALITY EVENTS MANAGEMENT

CAPA MANAGEMENT

The Challenge

White Raven was starting from scratch. They were simultaneously building facilities, cleanrooms, supplier networks, ERP systems, validation frameworks, and **a fully GMP-compliant quality management system**. The challenge was scale as much as interdependence.

Delays in documentation would impact validation. Validation delays would affect inspection readiness. Inspection delays would postpone manufacturing authorization.

To achieve rapid GMP certification without increasing risk, they needed a structured, scalable, and inspection-ready quality strategy from day one.

“Our QMS was one of the two core systems from day one. With Scilife, we built a structured, GMP-compliant quality system early on, which helped us move faster without compromising on quality.”

Johan Lambersens,
CTO & co-founder

The Solution

“We got GMP certified in 18 months. By industry standards, this can sometimes take three to five years! Plus, this approach does not reduce the quality at all. We did not increase the risk. The overall quality is very high.”

***Johan Lambersens**,*
CTO & co-founder

1 Lean and agile execution

Construction, validation, SOP development, and inspection prep progressed in parallel, with priority given to GMP-critical processes.

2 Cutting-edge technology

From robotic isolators to digital traceability, systems were designed to reduce contamination risk and strengthen compliance.

3 Embedded quality risk management

Risk-based decision-making guided validation scope, supplier qualification, and contamination control, with ALCOA+ principles embedded throughout.

4 Strategic partnerships

Technology partners were selected not just for features, but for their ability to support GMP readiness and validation efficiency.

To operationalize this strategy, White Raven implemented a digital QMS with Scilife.

Implementing a digital QMS with Scilife

White Raven selected Scilife as their eQMS to serve as one of only two core systems alongside their ERP.

Key reasons included a modern, web-based platform accessible from anywhere, an open API architecture enabling automation and integrations, pre-validated packages that reduced CSV effort, and a standardized approach that supports scalability.

Implementation was fast due to the absence of legacy systems. Core modules such as documentation, CAPA, events, and change control were rolled out early, ensuring GMP-critical processes were operational well before inspection.

Scilife + white raven

Johan Lambersens,
CTO & co-founder

“We didn’t want to rely on customization services. We wanted maybe an 80–90% standard quality management system and customize the remaining 10% ourselves.”

The Results

“I think the main challenge we faced was computer system validation. In pharma, CSV is really the most time-consuming part of software implementation, so Scilife’s pre-validated packages were a big help in reducing that effort.”

Johan Lambersens,
CTO & co-founder

Accelerated GMP certification

White Raven achieved GMP certification in just 18 months, which is approximately 66% faster than typical timelines.

Inspection-ready quality system

By centralizing documentation and structuring processes early, White Raven ensured full inspection readiness without delays. Faster document retrieval during audits, reduced audit stress through centralized data, and strong audit trails ensured full traceability.

Reduced validation burden

Scilife’s structured validation approach and pre-validated templates significantly reduced CSV workload, one of the most time-intensive aspects of implementation.

Seamless adoption and usability

Teams quickly adopted the system due to its intuitive interface and familiar integrations. Word integration simplified document workflows, the “My items” dashboard centralized tasks and reviews, and minimal training was required.

Future-ready digital foundation

With open APIs, White Raven enabled automation initiatives, AI use cases such as chatbot-connected QMS data, and scalable integration with other systems.

Reach Smart Quality with Scilife

We're here to help you turn quality into a true strategic advantage.

Join forward-thinking life sciences companies like White Raven, Novartis, Biocartis, and many others who trust Scilife to streamline processes, empower teams, and build inspection-ready quality systems from day one.

With Scilife, you can reduce compliance burden, increase transparency, and move faster without compromising quality, so you can focus on what truly matters: bringing safe, life-changing therapies to patients.

But that's enough about us—we'd love to hear from you.

Get in touch

EMEA Office
Groenenborgerlaan 16
2610 Antwerpen
Belgium

US Office
Scilife Inc.
228 E 45th St. RM 9E
New York, NY 10017

scilife.io