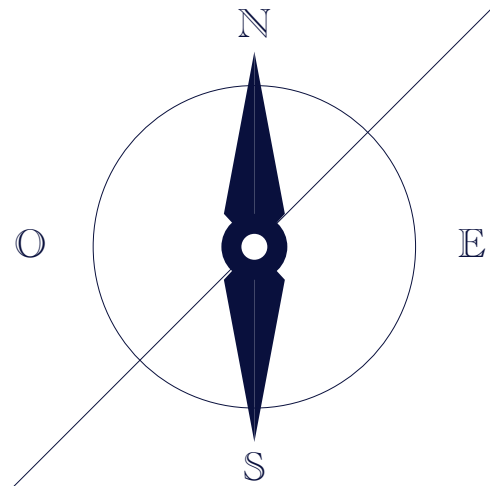


Round table: Best practices in
Quality Management that will
impact your business

Navigating the Future of Quality in Life Sciences



From creating 100% paperless workflows to automating data to leverage meaningful insights, digital technologies are opening up limitless opportunities. However, most organizations are using these digital tools to solely reduce directly identifiable costs and manage quality-compliance budgets. **Their mindset remains unchanged - they still view quality compliance as a burden cost of doing business.**

At Scilife, we believe **that there is a missed opportunity in the life sciences industry.** The traditional reactive quality mindset obstructs organizations from fully leveraging speed, data, and connectivity to enhance product quality, ensure process reliability, and, most importantly, advance efficacy and patient safety.

It's slowing down their business. It's driving up costs. It's a scatter-shot approach that's no longer effective. **By sticking to how they've "always done it", organizations are setting themselves up for failure** in meeting the demands of Industry 4.0. So, what's the solution?

Smart quality. A new quality model that **empowers life sciences organizations to transform quality into a key catalyst of value creation.** Adopting new technologies is just the first step. The real challenge lies in changing people's mindsets, behaviors, competencies and outdated ways of working. But with the right approach, you can **take quality beyond compliance.**

Going down an unfamiliar path can be daunting, but don't worry, we're here to guide you every step of the way.

Unlock your competitive edge



If you want to turn quality into your competitive advantage in the life sciences and reap the benefits of a truly robust QMS system, then you're in the right place.

Smart quality offers a unique opportunity to integrate compliance into your regular operations and embed quality into every aspect of your organization. The results? **Reduced compliance, heightened peak performance and an enhanced patient experience**, just to name a few advantages.

Held annually, our **Smart Quality Summit** gathers the industry's brightest minds to share the latest trends, insights, and innovations in quality. In our 2023 edition, we went beyond redefining quality; the focus was on providing **practical strategies for organizations to move beyond the 'compliance only' mindset and cultivate a strong quality culture.**

However, this magazine is not merely a recap of the event—it stands as **the most powerful resource** we've created to date, designed to empower you on your continuous learning journey.

Within these pages, we've extracted the highlights shared by one of our experts, offering a comprehensive guide to **enhancing your organization's competitiveness through smart quality.**

Ready to embrace change and step out of your comfort zone? **Join us** on a journey to discover the transformative power when quality surpasses regulatory compliance.

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Meet the expert behind



Tinne Bockx

Quality Manager
at Inovet

With a robust 18-year tenure in the pharmaceutical industry, **Tinne Bockx** has become a linchpin in the realm of Quality Assurance.

Beginning her journey at Inovet in the Quality Control department, Tinne has spent over a decade dedicated to Quality Assurance. Her expertise is not just in maintaining standards but elevating them, as she adeptly navigates the intricate landscape of pharmaceutical regulations and quality norms.

Tinne's approach is deeply rooted in a commitment to precision and excellence, where she blends analytical acumen with a strategic mindset. Her leadership is marked by a collaborative spirit, guiding her team with clarity and fostering an environment where quality is not just a requirement but a continuous pursuit.

Insider



Bridging teams and transforming quality

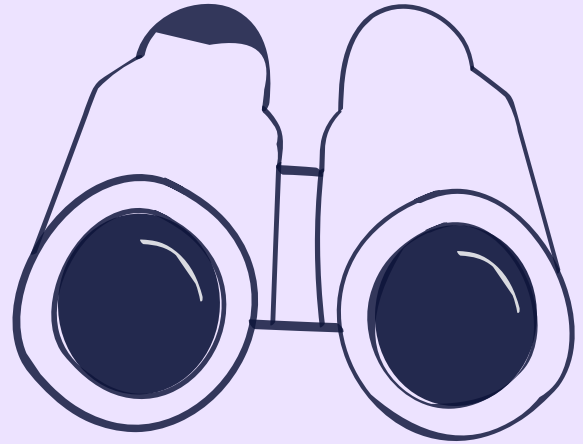
Tinne Bockx makes regular visits to the production floor, ensuring she's there at least once every week. During these visits, she actively engages with her team, inquiring about their challenges and encouraging their input. These interactions are highly effective, fostering a **culture of inclusivity** where every team member feels heard and valued. This approach has been instrumental in enhancing their processes.

By transforming **quality management** from a basic requirement into a powerful tool for **continuous improvement** and **innovation**, Tinne Bockx's collaborative efforts have become a cornerstone of their success.

Scilife's POV

To elevate our quality standards, we need to shift our **focus** from a strict compliance-centric mindset to embracing a **quality culture-driven ethos**.

It's time to move beyond the confines of traditional policy thinking, embracing a more dynamic and **inclusive approach to quality** within our organization. This reimagined culture is not just limited to the written policies but is actively embodied in every aspect of our daily operations. By living and breathing this culture, we foster an environment ripe for **continuous improvement** and **internal innovation**. This is the heart of Scilife's commitment to not just maintaining, but elevating, **quality** in every facet of our work.



To elevate our quality standards, we need to shift our focus from a strict compliance-centric mindset to embracing a **quality culture-driven ethos**.

Meet the expert behind



Rupert Sedlmayr

Quality Manager
at EvidentIQ

With a master's in biology and a diverse 9-year background in clinical data management and project management, **Rupert Sedlmayr** is a seasoned professional in the pharmaceutical sector.

His journey includes significant roles at various Clinical Research Organizations and at EvidentIQ Germany, followed by a strategic shift to business development, where he excelled as Executive Director BD for EMEA & APAC at EvidentIQ Group.

In 2021, Rupert pivoted his career towards Quality Management. He brings to this role an expansive process knowledge, now focusing on overseeing the quality systems of all four international companies within the EvidentIQ Group. As part of an expert team, he ensures that quality is not just a standard but a culture deeply ingrained in the organization's DNA.

Insider



The art of breaking silos and harmonizing processes

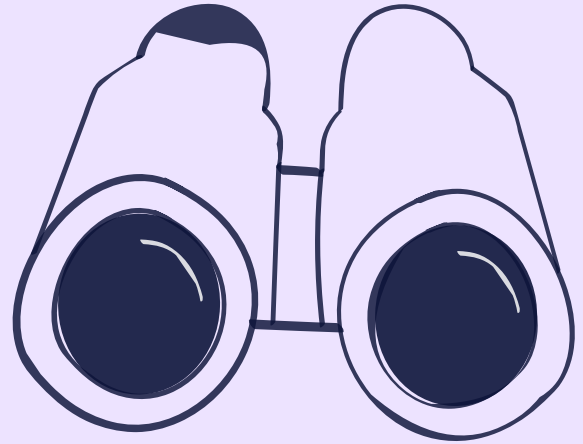
In his discussions with top management regarding the need for organizational change, **Rupert Sedlmayr** prioritizes discussions around efficiency and harmonization over the elusive hard numbers of ROI, particularly in the quality domain. Given the ongoing mergers and acquisitions in their environment, he identifies **efficiency** as a critical factor. Rupert points out the inefficiencies that arise when software development teams operate in silos, leading to friction and reduced productivity.

His strategy revolves around creating a '**best of all worlds**' scenario through **harmonization**. Rupert advocates for departments, such as different software development teams, to work **collaboratively** towards a **unified approach**. This strategy not only mitigates internal friction but also significantly improves the work environment.

Scilife's POV

At Scilife, we recognize the profound impact of fostering a **collaborative spirit**, as exemplified by Rupert Sedlmayr's approach.

We firmly believe that **true change** is cultivated **from within**, rather than being imposed from the outside. This philosophy has been pivotal in not only enhancing the quality of our work but also in establishing a **strong culture of quality** throughout our organization. By encouraging departments to understand and address each other's unique needs, we create a **unified front**, aligning all teams towards a shared objective.



We firmly believe that **true change** is cultivated from within, rather than being imposed from the outside.

Meet the expert behind



Àngel Buendia

Knowledge Manager
at Scilife

With 20+ years of experience shaping quality within pharmaceuticals, **Àngel** bridges QC & QA expertise in Life Sciences.

His passion for continuous learning, combined with his role as a Smart Quality advocate, drives his dedication to instilling a Quality Culture, guiding teams with collaborative leadership, and fostering excellence as a cornerstone.

He navigates complex regulations, and is driven by upholding high standards and fueling innovation.

Insider



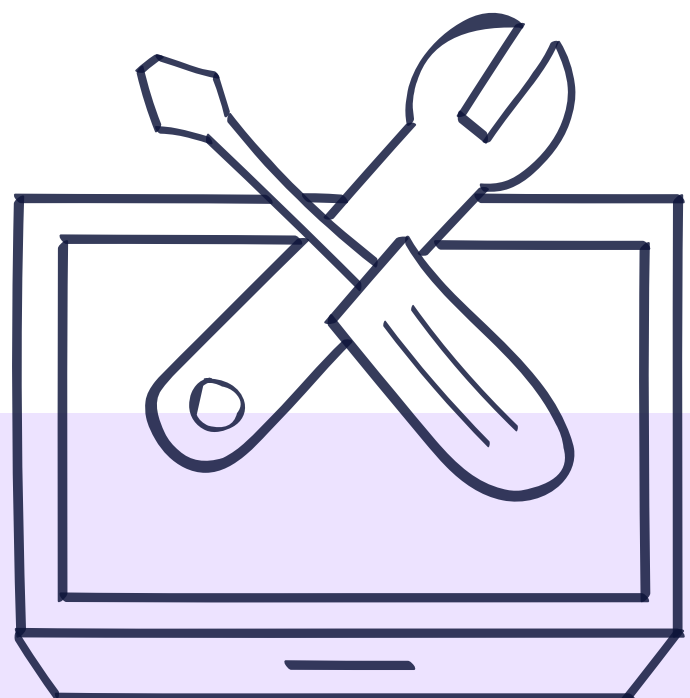
Getting **people together** in the digitalization boat

In today's rapidly evolving digital landscape, the significant leap in **digitalization** has proven to be a game-changer, especially with **collaborative tools**. These tools become crucial when working across different locations, allowing for seamless access to unified documents within a Quality Management System (QMS).

Traditional paper or **semi-paper-based systems**, in contrast, lead to substantial **inefficiencies**. On average, employees in paper-based environments waste approximately two and a half to five hours weekly just searching for and collecting documents. These are valuable hours lost, contributing nothing to the enhancement of our processes. Therefore, the shift towards **digitalization** isn't a future aspiration; it's an immediate **necessity**.

A turning point

The pandemic served as a stark wake-up call, hastening our transition to **digital solutions**. Initially, there was skepticism — concerns about system failures and the unknown. However, the pandemic acted as a definitive proof of concept, demonstrating the undeniable value of digital tools in maintaining **continuity** and **efficiency** in **challenging times**.



By skillfully integrating hands-on engagement with strategic collaboration and advanced digital solutions, we're creating a future where **quality management** isn't just efficient, but also inherently dynamic and **continuously evolving.**



[Link to masterclass >>>](#)

A thank you to those who shape the future

The life sciences industry is undergoing rapid evolution, presenting numerous challenges on the horizon. Preparation is paramount. The future demands both resilience and a proactive approach. Recognizing this, Smart Quality Summit 2023 had a clear mission: **equip today's professionals with all the tools and knowledge they need to excel tomorrow**. It is safe to say that we passed with flying colors.

However, this would have not been possible without the invaluable contributions of our **exceptional panel of 11 industry-leading experts and the speakers who lead our round table discussion**. You successfully disrupted, inspired and reinvented everybody's perception of quality during our two-day event on November 8-9.

Your engagement created an enriching atmosphere for learning, enabling participants to gain practical strategies to enhance their quality management processes. We are confident that **your insights will empower industry professionals to apply the smart quality approach** and make significant strides in driving progress within their organizations.

Finally, we would like to express our sincere gratitude to our **event partners and attendees**. Without your support, we wouldn't be here, collectively shaping a future where innovation, collaboration, and continuous improvement stand as pillars of quality excellence.

Thank you for being an integral part of this meaningful journey.

Scilife

Take the leap to Smart Quality with Scilife

Future-proof your organization by making quality your key differentiator in the dynamic life sciences industry.

We're here, ready to guide your transformation journey, where quality is intentionally integrated into processes, fosters resilience, agility, and your competitive advantage.

Ready to unlock new skills and capabilities?

[Get in touch >>](#)

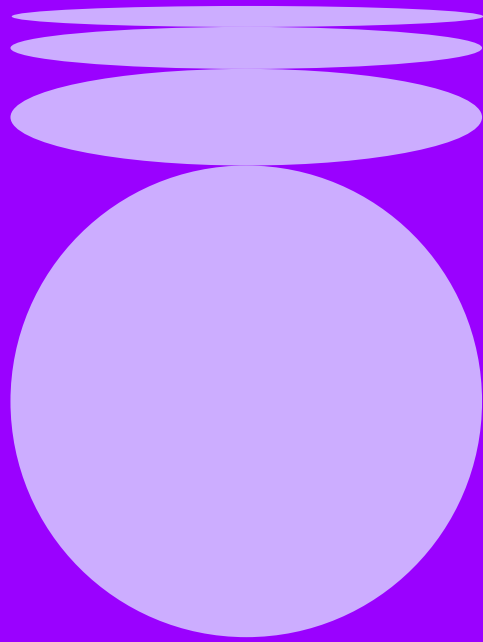
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