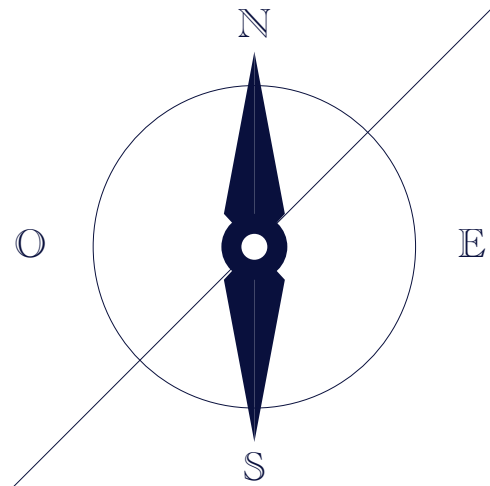


Driving Quality Culture: The Power of Your People

Navigating the Future of Quality in Life Sciences



From creating 100% paperless workflows to automating data to leverage meaningful insights, digital technologies are opening up limitless opportunities. However, most organizations are using these digital tools to solely reduce directly identifiable costs and manage quality-compliance budgets. **Their mindset remains unchanged - they still view quality compliance as a burden cost of doing business.**

At Scilife, we believe **that there is a missed opportunity in the life sciences industry.** The traditional reactive quality mindset obstructs organizations from fully leveraging speed, data, and connectivity to enhance product quality, ensure process reliability, and, most importantly, advance efficacy and patient safety.

It's slowing down their business. It's driving up costs. It's a scatter-shot approach that's no longer effective. **By sticking to how they've "always done it", organizations are setting themselves up for failure** in meeting the demands of Industry 4.0. So, what's the solution?

Smart quality. A new quality model that **empowers life sciences organizations to transform quality into a key catalyst of value creation.** Adopting new technologies is just the first step. The real challenge lies in changing people's mindsets, behaviors, competencies and outdated ways of working. But with the right approach, you can **take quality beyond compliance.**

Going down an unfamiliar path can be daunting, but don't worry, we're here to guide you every step of the way.

Unlock your competitive edge



If you want to turn quality into your competitive advantage in the life sciences and reap the benefits of a truly robust QMS system, then you're in the right place.

Smart quality offers a unique opportunity to integrate compliance into your regular operations and embed quality into every aspect of your organization. The results? **Reduced compliance, heightened peak performance and an enhanced patient experience**, just to name a few advantages.

Held annually, our **Smart Quality Summit** gathers the industry's brightest minds to share the latest trends, insights, and innovations in quality. In our 2023 edition, we went beyond redefining quality; the focus was on providing **practical strategies for organizations to move beyond the 'compliance only' mindset and cultivate a strong quality culture.**

However, this magazine is not merely a recap of the event—it stands as **the most powerful resource** we've created to date, designed to empower you on your continuous learning journey.

Within these pages, we've extracted the highlights shared by one of our experts, offering a comprehensive guide to **enhancing your organization's competitiveness through smart quality.**

Ready to embrace change and step out of your comfort zone? **Join us** on a journey to discover the transformative power when quality surpasses regulatory compliance.

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"I believe that business success always comes down to the people piece. And the people piece always comes down to how well we communicate.



If we can improve our communication and build good relationships, anything is possible."

Meet the expert behind the talk



Lesley Worthington

Leadership Coach
and Consultant

Lesley combines 20 years of quality and regulatory experience, university degrees in both psychology and law, thousands of hours of teaching and coaching, and her training as an executive coach. She works with:

- Anyone who feels like their people skills and communication skills might be standing in their way.
- Quality professionals that are frustrated in their mission to get everyone on board with quality.
- Established and emerging leaders looking for a trained executive coach to help them get to the other side of their roadblocks and challenges.

She is passionate about providing her clients with the skills, techniques, insights, and mindset that raise their confidence, take their communication skills to the next level, and allow them to have a positive impact in their organizations.

Key Takeaways

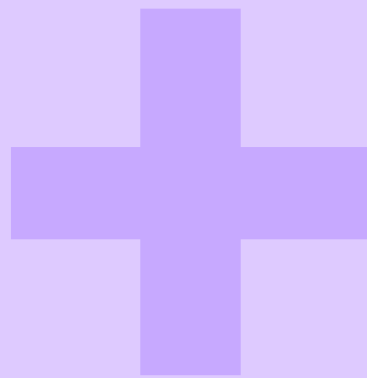


The key to building a Quality Culture is to **keep things simple and relevant.**

A Quality Culture is only possible where **business objectives and quality objectives are aligned.**

Good communication skills are the foundation of clarity and trust. And **clarity and trust are the foundation of a Quality Culture.**

Think fo what
your listener
needs to know,

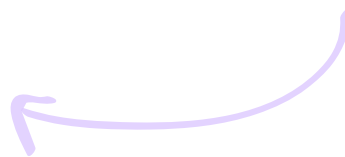


say it in **words**
they know,
and leave it at that.

A **Quality Culture** is...



a culture where there is a shared set of values, beliefs, attitudes, and practices that guide how people think and act about the importance of quality in their roles.



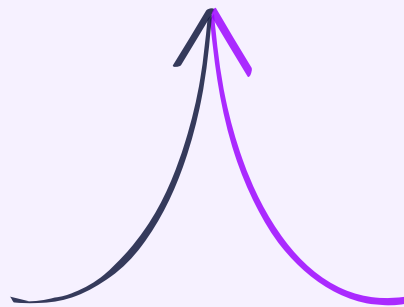
Compliance mindset vs. Quality mindset

Compliance helps us meet standards and regulations.



Compliance
mindset

But a **quality mindset** or a quality culture helps us exceed them. It's a competitive advantage and is the difference between an ordinary organization and an extraordinary one.



Quality
mindset

How to build a **Quality Culture**



Clarity

Taking a step back and remembering our purpose:

What's the purpose of our organization?

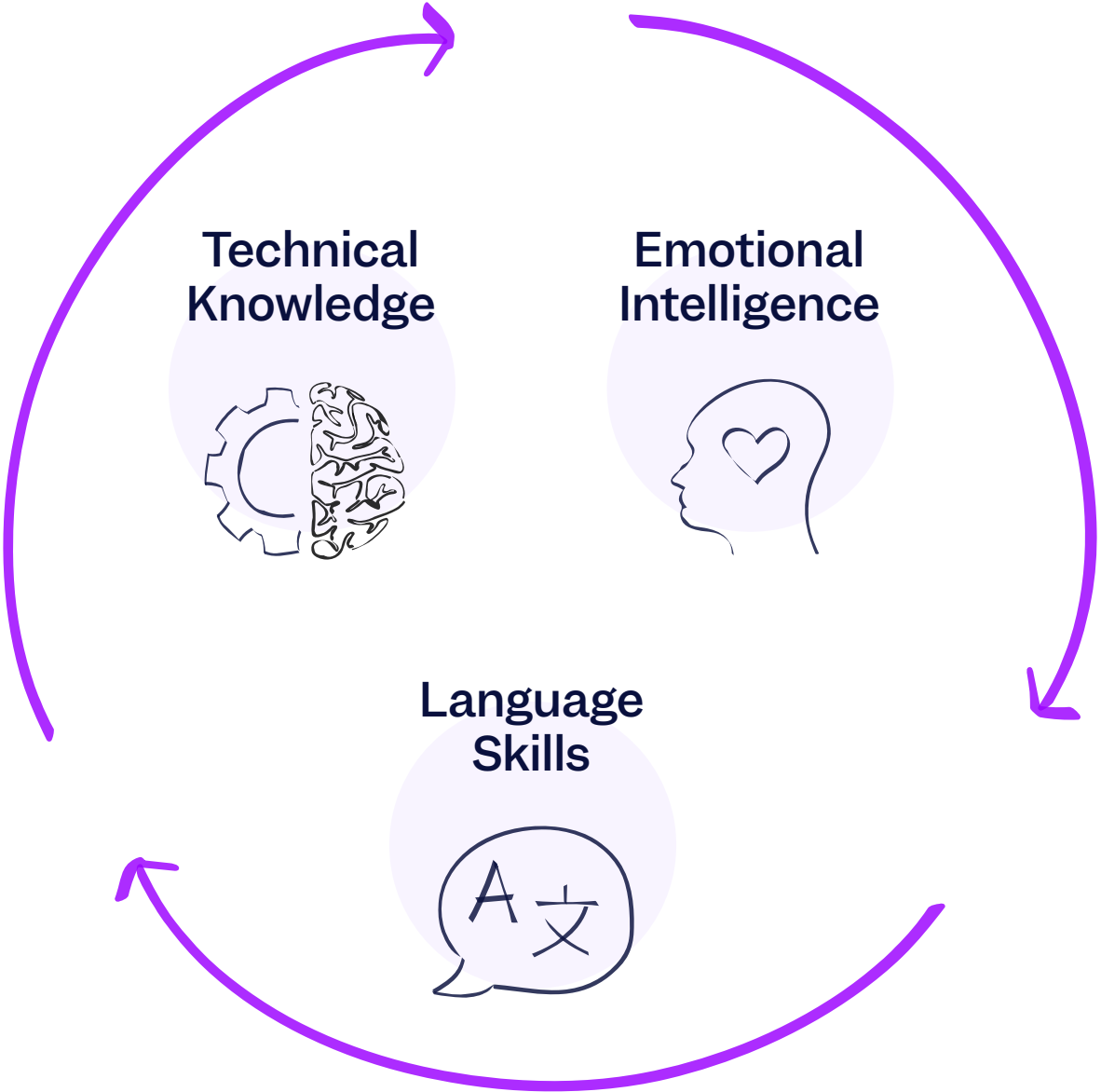
Why do we do what we do?

Trust

People need to feel like they belong and that their opinions matter.

How to build a **Quality Culture**

Required skills



In the pursuit of
a true Quality
Culture, the key
lies not in systems
or processes, but
in the **power of
your people.**



[Link to masterclass >>>](#)

A thank you to those who shape the future

The life sciences industry is undergoing rapid evolution, presenting numerous challenges on the horizon. Preparation is paramount. The future demands both resilience and a proactive approach. Recognizing this, Smart Quality Summit 2023 had a clear mission: **equip today's professionals with all the tools and knowledge they need to excel tomorrow**. It is safe to say that we passed with flying colors.

However, this would have not been possible without the invaluable contributions of our **exceptional panel of 11 industry-leading experts and the speakers who lead our round table discussion**. You successfully disrupted, inspired and reinvented everybody's perception of quality during our two-day event on November 8-9.

Your engagement created an enriching atmosphere for learning, enabling participants to gain practical strategies to enhance their quality management processes. We are confident that **your insights will empower industry professionals to apply the smart quality approach** and make significant strides in driving progress within their organizations.

Finally, we would like to express our sincere gratitude to our **event partners and attendees**. Without your support, we wouldn't be here, collectively shaping a future where innovation, collaboration, and continuous improvement stand as pillars of quality excellence.

Thank you for being an integral part of this meaningful journey.

Scilife

Take the leap to Smart Quality with Scilife

Future-proof your organization by making quality your key differentiator in the dynamic life sciences industry.

We're here, ready to guide your transformation journey, where quality is intentionally integrated into processes, fosters resilience, agility, and your competitive advantage.

Ready to unlock new skills and capabilities?

[Get in touch >>](#)

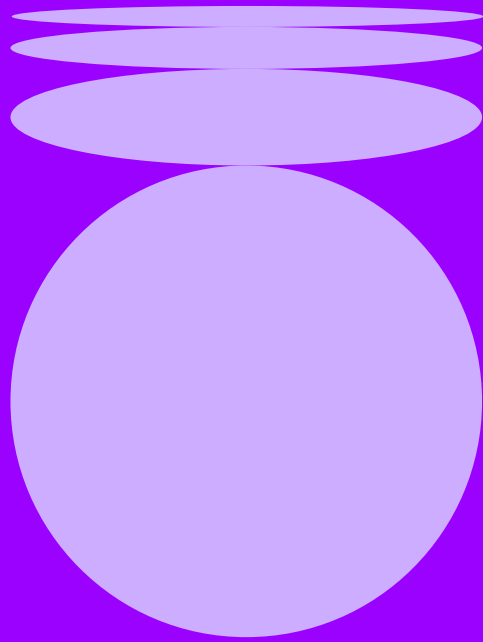
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